

Lamin-x and Ricochet Commercial Warranty Certificate

Commercial-warranty guarantor

Lamin-x Protective Films LLC
478 Beasley Street
Blairsville, Georgia 30512
United States of America
Email: help@lamin-x.com

European seller and primary claim contact

Promofolia GmbH
Pfarrstraße 2
74336 Brackenheim-Stockheim
Germany
Email: info@laminx.eu
Telephone: +49 (0)7135 9366702

1. Relationship to statutory rights

Consumers are entitled by law to remedies from Promofolia GmbH, free of charge, where goods do not conform to the purchase contract.

This commercial warranty provides additional rights. It does not exclude, restrict, replace, or charge for statutory rights.

2. Covered products and periods

Eligible Lamin-x protective film: five years from the original purchase date.

Eligible Ricochet paint protection film: ten years from the original purchase date.

3. Lamin-x coverage

Subject to this certificate, the Lamin-x warranty covers cracking, fading, turning yellow, and manufacturing defects in the film under normal intended use.

4. Ricochet coverage

Subject to this certificate, the Ricochet warranty covers any and all manufacturing defects for ten years from the original purchase date.

5. Original installation and proof

The warranty applies to the original installation of the eligible product.

The claimant must provide proof that the product was purchased through laminx.eu or supplied by Promofolia GmbH.

A professional installer may submit a claim on the customer's behalf.

6. Warranty remedy

For an approved claim, Lamin-x Protective Films LLC will provide replacement film or a reasonably equivalent replacement product through Promofolia GmbH.

Unless mandatory law requires otherwise, the commercial warranty covers replacement material only and does not cover removal, installation or reinstallation labour, vehicle repairs, travel, downtime, loss of use, or other indirect or consequential costs.

7. Exclusions

The warranty does not cover damage caused by incorrect preparation or installation, accidents or external forces, misuse, neglect, normal wear, unsuitable chemicals, alteration of the film, failure of the underlying surface, unlawful use, or use outside the product's intended purpose.

A claim is not excluded where the problem was caused by a covered manufacturing defect or by inadequate or incorrect instructions supplied with the product.

8. Claim procedure

Customers who purchased through laminx.eu should contact Promofolia GmbH first.

Provide proof of purchase, order number where available, a description of the issue, clear photographs, and any reasonably requested product or installation information.

Retain the film, backing liner, labels, and packaging until the claim is reviewed. Do not return or discard material unless instructed.

9. Territorial scope

This commercial warranty applies to eligible products purchased through laminx.eu or supplied by Promofolia GmbH and delivered to a country served by laminx.eu at the time of purchase.

10. Statutory rights remain unaffected

This commercial warranty provides benefits in addition to statutory rights. It does not exclude, restrict, or replace mandatory rights against Promofolia GmbH as the seller.

Effective: 14 July 2026